

FRESHLY SQUEEZED



THE MONTHLY NEWSLETTER FOR UPLAND CITY COUNCIL & STAFF

CITY MANAGER'S UPDATE

As an organization we are going through a season of change. In addition to Mayor Musser's recent announcement that he will not seek re-election in November, we have also experienced a leadership change in the City Manager's Office. Change of this magnitude can be challenging to experience, but change can also be positive.

It is no secret that the City continues to face financial uncertainties. Our financial situation must be addressed now. The one-time revenues experienced in recent years only provided a brief respite from our ongoing struggle with limited financial resources. I have assembled a team to ensure that we can turn things around. It will take a tremendous effort to identify and implement the correct financial plans to move this organization forward financially. It will take all of us working together to make the necessary changes, but I know we have the skills and ability to do so as a team.

Management changes can be distracting, but it is critical that we remain focused on what we do best: delivering great services to the residents of Upland. As we move through this process, you are welcome to call or stop by if you have any questions or concerns you would like to discuss. I firmly believe that we will be stronger when we create the financially sustainable organization we all want to be part of going forward.

Thank you for everything you do for the City of Upland.

Martin Thouvenell
Interim City Manager

JULY CITY COUNCIL HIGHLIGHTS

In August, the Council took the following actions:

- Received a presentation of Lemon Festival proceeds by LA County Fair Association. The proceeds of the Lemon Festival will be divided between nonprofit organizations, as well as provide for electrical upgrades and improvements in the downtown area.

- Proclaimed September 2016 as Hunger Matters Month in support of Inland Valley Hope Partners 43rd Walk for the Hungry
- Hosted a presentation from Caleb Van Brunt, The Purpose Church
- Adopted Ordinance No. 1909 to establish By-District Election of four councilmembers and establishing the boundaries of each council district
- Executed a common use agreement with the San Bernardino County Flood Control District to construct and maintain trail improvements located within the County right-of-way on San Antonio Channel between 11th Street and Foothill Boulevard
- Held a public hearing for the Annual Weed Abatement Program, accepted the itemized cost report for all assessments and authorized placement on County tax rolls
- Directed staff to have the revised draft ordinance reviewed by the Planning commission
- Authorized the City Manager to execute a Lease Agreement with West End YMCA pertaining to property located at 1150 East Foothill Boulevard

ETHICS CORNER

The Josephson Institute of Ethics writes that "Ethics is about how we meet the challenge of doing the right thing when that will cost more than we want to pay." While the Josephson Institute is highly regarded in the field of ethics, is this statement accurate? Does doing the right thing "Cost" more? History has shown us that it costs more in the long run **not** to do the right thing.

Leadership expert John Maxwell states there are three reasons for unethical choices. First, we do what's most convenient – giving ourselves permission to cut corners. Secondly, we do what we must to win – many people think they must choose between being ethical and winning. And finally, we rationalize our choices with relativism – deciding what is "right" *at the moment*, according to our circumstances.

To make ethical decisions, Maxwell suggests the following:

1. Take responsibility for your actions
2. Develop personal discipline
3. Know your weaknesses
4. Align your priorities with your values

5. Admit wrongdoing quickly and ask forgiveness
6. Take extra care with finances
7. Put your family ahead of your work
8. Place high value on people

ADMINISTRATIVE SERVICES

Welcome New Employees who joined the City in August:

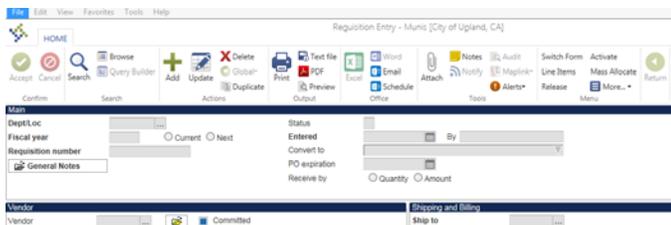
Richard Smiderle – Operations Manager
Christine Tomeo – Animal Control Officer

November 8th Election Update – The slate of candidates is final for the positions of Mayor, City Council (1), and Treasurer. All candidate statements are posted on the City Clerk’s section of the website. In addition, we have posted the full ordinance, the impartial analysis, and arguments and rebuttals regarding the medical marijuana initiative which is now called Measure U. The website also has a link to register to vote. Whether you live in Upland or not, this is a presidential election and we have a right to vote.

Munis/Energov Update – Staff continues to attend training on Energov and Munis implementation. Munis training continues with Job Class and Position control training and Energov training is on Workflow Setup, Intelligent object setup, Permit setup and code management setup.

TYLER TIPS

Don’t forget to include notes when submitting your requisition. This is information that will facilitate the processing of your P.O. So the next time you submit a requisition without a quote, add a reason in the notes section. Click on the General Notes folder and type away.



IT Tip of the Month: Social Networking Sites - Recent hacks involving several high-profile social networking accounts once again highlight the potential vulnerability of social media. The sheer volume of users and the information that gets posted on social media sites create plenty of opportunity for an attacker to use social engineering or other methods to gain access to the accounts of individuals and organizations. The more information you post, the more your security and privacy are at risk.

Below are some helpful tips regarding security and privacy while using social networking sites:

- Be cautious when clicking on links. If a link seems suspicious, or too good to be true, do not click on it . . . even if the link is on your most trusted friend’s page. Your

friend’s account may have been hijacked or infected and now may be spreading malware.

- Type the address of your social networking site directly into your browser or use your personal bookmarks. If you click a link to your site through email or another website, you might be entering your account name and password into a fake site where your personal information could be stolen.
- Do not install games from social networking sites onto secure computers.
- Be careful whom you add as a “friend,” or what groups or pages you join. The more “friends” you have or groups/pages you join, the more people who have access to your information.
- Do not assume privacy on a social networking site. For both business and personal use, confidential information should not be shared. You should only post information you are comfortable disclosing to a complete stranger.
- When posting pictures, delete the meta data, which includes the date and time of the picture.
- Do not announce that you are on vacation or away for an extended period of time.

Shine a Light on Literacy – The library is hosting the 15th Annual Trivia Bee & Silent Auction on Thursday, September 19th, from 6:00 p.m. – 9:00 p.m. in the Carnegie Cultural Center. All proceeds benefit the Adult and Family Literacy Program. You don’t want to miss this super fun night!

Second Chance Thrift Store – The Friends of the Upland Animal Shelter owns and operates the Second Chance Thrift Store at 1028 W. 9th Street in Upland. They are open daily from 10:00 a.m. – 6:00 p.m. and all proceeds benefit the adoption and animal care operations at the Upland Animal Shelter. The blue tag sale is going on right now!

New Businesses:

- | | |
|---|--------------------------------------|
| Alejandro Villegas Agency | Insurance Service |
| Blondeaholic Studios | Beauty Salon |
| Lewis Management Corp. | Management Service |
| Mighty Oak Barbeque | Catering Service |
| Uptown Outlets | Clothing & Apparel |
| Leon Mostovoy Photography | Photography Studio |
| Mr. Nice Car | Used Auto Sales |
| A Clear View Ministries Counseling Center | Counseling and Administration Office |
| Accredited FMS Inc. | Developmentally Disable Health Care |
| Avendren Building Systems Incorporated | Manufacturing Administration Office |
| Bee Polished Nails and Spa | Manicure and Pedicure Salon |
| Coastline Tile and Shower | Tile Installation Contractor |
| Goldberg Hospice Care Inc. | Home Health Care Service |
| MsGizell Hair Studio | Beauty Salon |
| Upoint International Inc. | Wholesale Import and Export Service |

New Businesses:

- Cherish Care Staffing & Care-giving Services
- Law Office of Sadara Devonne
- Marvel Engraving
- Model Home Center
- Valeo
- Anchor Advantages Inc.
- Bites & Blooms
- Global Truss Enterprises
- Upland Jewelry Mart
- Nurse Staffing Agency
- Attorney’s Office
- Trophies & Plaques Engraving
- Administration Office
- Organic Food Store
- Courier Service
- Produce & Flower Market
- Retail Online Auto Parts
- Retail Jewelry Store

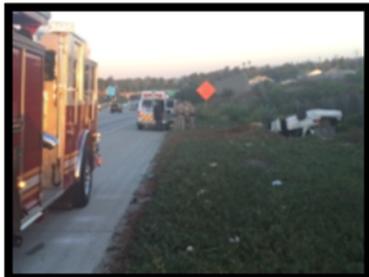
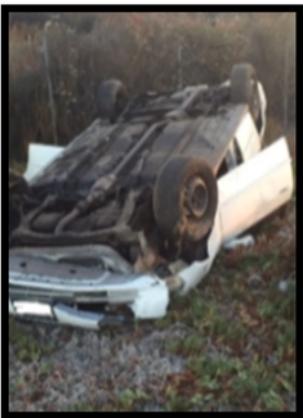
DEVELOPMENT SERVICES

Lease Agreement with YMCA - On August 8th, the Upland City Council approved a lease agreement with the YMCA that will allow them to begin construction on a new state of the art aquatic center. The new development will include an enclosed aquatic center consisting of recreational and instructional swim areas. There will be two pools – a 40’ by 30’ heated teaching/instructional pool and a 79’ x 50’ lap swimming pool. There will also be a children’s splash pad/wet play area for the little ones to enjoy. The sides of the 12,389 square foot center will be glass while the roof will be made of polycarbonate, similar to a garage door, which will slide open and closed as weather permits. The development will also include outdoor basketball courts in order to expand the sports program, as well as the summer day camp. Construction is expected to begin in the fall of 2016.

FIRE DEPARTMENT

Calls for Service - Since January 1st, the Upland Fire Department has responded to 6,200 calls for service.

Upland Fire responds to a rollover on the westbound I-210 at Campus Ave.



Recently, Upland and Montclair Fire, in collaboration with Upland PD and Upland USD, participated in active shooter exercises at Upland High School. Other participating agencies included Montclair PD, SBSO, Rancho Cucamonga Fire, Chino Valley Fire, San Manuel Fire, and Corona Fire. Several scenarios were conducted throughout the event. These scenarios provided complex opportunities for our personnel to engage with law enforcement in simulated operations.



Upland Fire responds to a traffic collision on the eastbound I-210 at Mountain Ave.

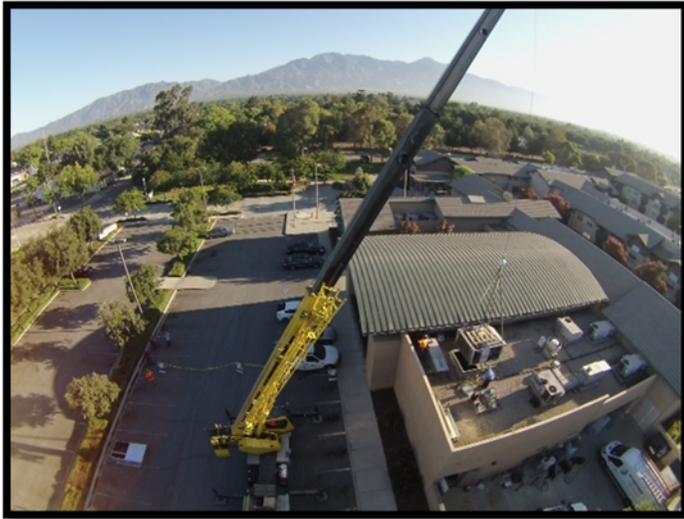


PUBLIC WORKS

The Facilities Division of Public Works replaced an air conditioning unit at the Gibson Senior Center on August 15th. Replacing the 20-year old unit, the new energy efficient dual drive 15-ton air conditioner will control the dining room area

of the building, which is the most populated portion of the facility, commonly utilized for bingo games and dining.

Thank you Rick LeBlanc, Mark Carlos, and staff for your efforts.



COMMUNITY SERVICES

Recreation

Upland Summer Aquatics has come and gone with a bang and it was a huge success! 1,091 participants of all levels signed up this summer to learn how to swim. Water Polo Camp, Competitive Swim Camp & Adult Swim Clinic were also awesome. Kids had a lot of fun learning water polo skills and playing the wonderful sport of water polo. Our competitive swim camp taught children four competitive strokes plus starts and turns. A swim meet was held at the end and medals and ribbons were given out to all participants. Each child received a camp shirt. Thank you to our Aquatics Staff for a job well done.



MAY THE FORCE BE WITH YOU! Star Wars: The Force Awakens was the movie on the big screen for the City of Upland Movie & Concert Series on August 3rd. The MLC Band played and they made the evening fun and enjoyable. Everyone was invited to dress up in their favorite Star Wars costume and receive a free ticket to win a prize. There were 28 participants who dressed up for the evening. On July 27th, the movie was Cinderella (2015) and there were several princesses in the crowd. The band was Sterling Silver Band. On August 10th, the movie was The Good Dinosaur and the band was The Jimmy Dunn Band. The last showing for the summer was Zootopia and the band was the Ravelers. Everyone had a good time dancing and listening to great bands. A big Thank You to Upland Foothill Kiwanis for sponsoring this program and providing an awesome snack bar. Can't wait to do it again next summer!



The final event for the Wednesday Movie, Concert and Special Events in the Park was the Kids' Swap Meet and Craft Corner. This has become one of the most popular of all the events. This year we had 68 participants (children ages 5 to 12) and over 200 shoppers. The kids were encouraged to clean out their closets and from under their beds, and to bring their items to sell. As always, there was a wide variety of items. Shopping was a real experience. Not only do the kids sell, but they get into trading and bartering. At the end of the event, items that were not sold were donated to Steven's Hope. This year they filled a large bobtailed truck. This is a very special part of the evening. And as always...we are asked "when is the next one?"



George M. Gibson Senior Center:

On August 13th, the senior's had a blast at the Luau Dinner and Dance. They enjoyed a luau themed dinner, live entertainment from the Gibson Senior Hula dance class and music from a fabulous DJ. The event was a huge success with 82 seniors in attendance and the dance floor was packed. Many thanks to the local restaurants: Lotus Garden and Genoveva's for donating food for the event. Also, a huge thanks to the 15 high school volunteers that were able to help make the luau a wonderful event.



The Inland Valley Senior Billiard Tournament continues to have a great turn-out for their weekly billiard tournaments! On average they have 23 weekly participants. Each week continues to be exciting and fun. With only a couple weeks left in the preliminary rounds everyone is looking forward to the finals in September!

There was an ice cream social at the Senior Center on August 23rd. Our seniors enjoyed socializing, playing bingo and eating ice cream. Seniors even got a chance to churn their own ice cream.



On August 11th, the seniors in the Colorful Creations Class painted and decorated summer vases! Each participant did a set of three, spelling out the word SUN. Seniors were able to select the colors of their vases and enjoyed being creative and socializing. Everyone signed up to come next month to make a "Harvest Time" wreath!

For the month of August, the Gibson Senior Center offered a six part "Savvy Caregiver" program that provided caregivers the basic knowledge, skills, and attitudes needed to care for a family member who has been diagnosed with Alzheimer's disease or another dementia. This was presented by the Alzheimer's Association and seniors found it very educational.

A Holistic Health Series is offered to the senior community on a monthly basis for those who would like to learn the individual treatments of Ayurvedic Medicine. Yael Steinfeld, a Certified Ayurvedic Practitioner, RNP, MSN, speaks on issues concerning pain, how to have a healthy immune system, how to maintain healthy eyes & stomach by using herbs, spices, oil treatments, and Pranayana-Therapeutic Breathing and Meditation.

POLICE DEPARTMENT

**UPLAND POLICE DEPARTMENT
FALLEN OFFICER MEMORIAL CEREMONY
AND OPEN HOUSE**

You are cordially invited to attend the unveiling of the Upland Fallen Officer Memorial, honoring Officer Ernest R. Dark.

Following the ceremony we will have an Open House with food, police displays, a Use of Force Simulator and activities for the entire family.

Upland Police Department
1499 W. 13th St
Upland, CA 91786
Saturday, September 17, 2016
Ceremony Starts at 9:00 am

Please RSVP by contacting Officer Anthony Kabayan at (909) 920-6530 or akabayana@uplandpd.org

Mark your calendars for the Upland Police Department Fallen Officer Memorial Dedication and the Upland Police Department Open House on Saturday, September 17th. The Fallen Officer Memorial Dedication will be at 9:00 a.m. The Open House will be from 11:00 a.m. to 4:00 p.m.

Members of the Upland Police Department attended the following community events:

- July 20th Kiwanis Meeting
- July 20th Rotary Meeting
- July 27th Kiwanis Meeting
- July 27th Rotary Meeting
- July 28th Chamber of Commerce Meeting
- July 31st Building Compassionate Cities
- August 1st Upland Interfaith Council
- August 2nd National Night Out
- August 3rd Kiwanis Meeting
- August 3rd Rotary Meeting
- August 5th Funeral Services for San Diego Police Officer Johnathan DeGuzman
- August 6th McDonald's Grand Re-Opening

August	6th	Prayer Vigil
August	6th	Community Picnic
August	9th	Clergy Council Meeting
August	10th	Kiwanis Meeting
August	10th	Rotary Meeting
August	10th	Incredible Edibles
August	11th	Community Foundation Meeting

Crime Statistics are available on-line on the Police Department Public Information page. Please click on the link below to view:

http://www.ci.upland.ca.us/#Crime_Statistics



Memorial Construction Progress

Detective Bureau Highlights:

On July 27th, Upland Detectives met with Montclair Detectives to network and share information.

On July 28th, detectives, in cooperation with probation, conducted 9 probation checks on subjects living in Upland. Two subjects were found to be in possession of an ounce of methamphetamine and were arrested for sales of methamphetamine and probation violations.

On August 9th, detectives attended the Upland Homeless Advisory Meeting.

On August 11th, detectives arrested two subjects who stole a \$159,000 check which was deposited into an account. The suspects subsequently withdrew almost \$75,000 from the account before the fraud was identified.

Code Enforcement Highlights:

All three Code Enforcement Officers attended the Inland Empire Chapter of Code Enforcement Officers quarterly training at Ontario PD. The topic covered marijuana dispensaries, massage parlors, and cost recovery.

Two Code Enforcement Officers and an attorney from the City Attorney's office attended training in Riverside presented by the California Narcotic Officers Association. This was specific to Code Enforcement and Community Policing Programs and covered marijuana laws, current trends, and civil remedies. There were approximately 100 Code Enforcement Officers, Police Officers, and various City Attorneys in attendance.

Animal Control Highlights:

Animal Control Officer staffing increased from one full-time employee and two part-time employees to two full-time and two part-time employees. This increase will help to improve Animal Control's response to issues throughout the City. We are still working to fill the remaining full-time Animal Control vacancy.

Administration Highlights:

The backgrounds and training division is working to fill a total of 17 vacant positions. During the past month, an animal control officer was hired and is in field training.

The groundbreaking ceremony for the Upland Police Department Fallen Officer Memorial was held on August 1st.



The work is progressing rapidly and the memorial will be ready for the dedication on September 17th.

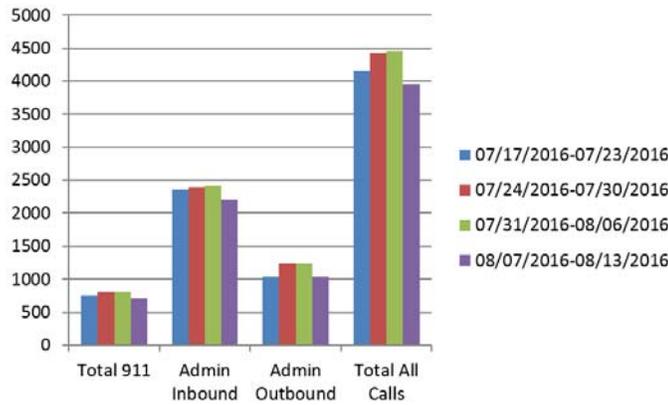


Memorial Construction Progress

Dispatch Highlights:

Dispatch Phone Statistics

Date	Total 911	Admin In-bound	Admin Out-bound	Total All Calls
07/17 – 07/23	760	2,356	1,040	4,156
07/24 – 07/30	800	2,394	1,235	4,429
07/31 – 08/06	803	2,419	1,233	4,455
08/07 – 08/13	710	2,206	1,037	3,953
YTD Totals	22,517	76,274	34,778	133,834



On August 13th, a benefit picnic was held at McCarthy Park to support Police Dispatcher Deanna Marrujo in her battle with breast cancer. Approximately 200 friends, family and co-workers participated and have so far raised over \$5,000 to support the Marrujo family. Deanna’s energy and upbeat attitude was an inspiration to everyone. We will all Fight Together with Deanna and are looking forward to her being cancer free very soon! A special thanks to Dispatcher Erin Lindsey for all of her hard work to help organize this event.



Records Highlights:

With the increasing number of Mail-In Reports, the Records Unit is working on putting a fillable form onto our City website to better serve your needs. On this form, you will be able to report lost and/or stolen property, and property damaged by vandalism when the value is under \$5,000.

Explorer Highlights:

The Upland Police Explorers participated in several community events including National Night Out and the Grand Re-opening of the McDonald’s at 100 E. Foothill Blvd. The Explorers

showed children a police car and talked to them about the Upland Police Department. The Explorers also volunteered to help with Family Day at the Upland Army Reserve facility.

A new class of 20 Explorer candidates have started their 10-week training class. Once the candidates have completed their training, they will graduate and become explorers.



The Upland Police Explorers recently assisted Upland Community Emergency Response Team (CERT) staff by role-playing for the CERT Basic Final Disaster Exercise. This exercise helps CERT staff by allowing them to stay up to date and current on their training in case of a disaster.



Community Resource Officer Highlights:

The Community Resource Officer (CRO) team organized an active shooter training drill at Upland High School. The training included outside law enforcement, fire departments, and the Upland Unified School District.

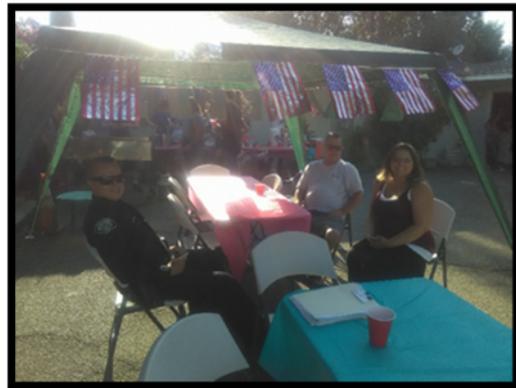
The CRO’s wrote and obtained a grant from the Department of Alcoholic Beverage Control (ABC). In addition, they attended a grant assistance program seminar in San Diego to plan how to utilize the grant money.

The CRO’s hosted a Licensee Education on Alcohol and Drugs (LEAD) class at the Upland Police Department. The class educated alcohol licensees on drug and alcohol violations.

The CRO’s evaluated local business complexes and wrote Crime Prevention through Environmental Design (CPTED) reports for the owners.

In the last month, the CRO’s and volunteers have housed an additional 6 homeless individuals. With the addition of these six individuals, the CRO’s have now housed 57 homeless.

The CRO’s coordinated and participated in National Night Out. This year there were 31 parties with hundreds of citizens and 25 Upland Police personnel participating.



National Night Out

Homeless Action Summit:

Upland has been challenged by homelessness for many years now. Previous strategies to deal with homelessness have unfortunately fallen short, and with the disbursement of various homeless “camps” throughout the City, the homeless have become more visible and present in public spaces. With many landmark and precedent court cases being decided in favor of the rights of homeless individuals, Upland’s strict enforcement approach to dealing with homelessness needed a change.

Police Chief Brian Johnson was hired in early 2015, and brought with him a great deal of experience in dealing with the homeless in the Pacific Beach section of Los Angeles. Concurrently, the San Bernardino County Sheriffs formed the H.O.P.E. team, a group of officers dedicated to working with the homeless in a more personal way: more assistance, less handcuffs. The H.O.P.E. team – and indeed similar teams throughout the nation – have experienced more success in getting homeless off the streets with this approach, so under Chief Johnson’s guidance, the Upland Community Resource Officer (CRO) team was formed, comprised of police officers and a core group of volunteers and homeless service providers. The Police Clergy Council was also formed, a group of faith-based and interfaith leaders who would collaborate with the Police Department to mobilize more volunteers to assist the PD with their efforts to get the homeless off the streets.

As the meetings progressed, it became obvious that the Clergy Council had only a small fraction of the churches and faith-based organizations represented at the table; that more organizations surely existed in Upland that could join the effort. The suggestion was made that instead of a small amount of organizations meeting once/month, perhaps a larger group of people would be able to attend an annual conference on the topic. Coinciding with this suggestion, Councilwoman Carol Timm held a discussion forum on Homelessness at the Cooper Regional History Museum which was well attended by a large group of concerned citizens. It quickly became apparent that while one group of people wanted to hear what was being done FOR the homeless, the other group of people wanted to know what was being done ABOUT the homeless. The need for a larger, annual meeting and not just discussion but ACTION led to the creation of the Upland Homeless Action Summit.

The Summit will be held Thursday, October 6th, from 10:00 a.m. to 4:00 p.m. at St. Anthony’s Catholic Church on the northeast corner of 21st and San Antonio. It will consist of a morning session and an afternoon session. Each session will include a brief keynote speech, the first by Police Chief Brian Johnson, and the second by Ms. Kim Carter, Executive Director of the Time for Change Foundation in San Bernardino, named one of CNN’s Top 10 Community Heroes for 2015 for the good work she’s doing in the areas of poverty and homelessness. Key to the Summit’s agenda are its various breakout Action Sessions which will occur throughout the day and will cover such topics as:

How to prevent Upland from becoming a magnet city – as our efforts to reduce homelessness continue and improve, we don’t want to be known as the “help the homeless” capital of the region, drawing even more homeless to the City.

How to better work with homeless pets – many homeless refuse services because the service providers they would go to do not allow pets, how do we handle this?

What can citizens do about crimes committed by homeless – complaints occur regularly, alleging that homeless who commit crimes in public are often let off with just a “slap on the wrist,” how do we turn this around?

What services do the homeless need that are lacking / what are the gaps in coverage – often the requirements of each homeless service provider are SO specific and seemingly random, that many homeless just can’t use them, how do we provide more service coverage and fill the gaps?

What can be done to “take back” Memorial Park?

Commercial Property Owner roundtable – what are the issues facing commercial property owners in Upland dealing with homelessness and how do we tackle them?

Lack of local homeless housing options – with Rapid Re-housing and other Housing First approaches being deemed the

most successful approaches to mitigating homelessness, a significant barrier exists still in that there just simply isn't enough housing or housing providers willing to accept homeless into their units; how do we address this?

At the end of the conference, each of the action session leaders/facilitators will report back to the entire conference before the close of the day. They will report their recommended action plans, and those action plans will become a living, tracked

set of steps available on the Upland Homeless website (<http://www.uplandhomeless.com>) to be followed-through with, measured, and improved upon. Those who recognize that reducing homelessness in Upland is a community effort, and who wish to be a part of the solutions should come to the Upland Homeless Action Summit.

SEPTEMBER BIRTHDAYS

James Potts	September 1	Daryl Hall	September 13
Steven Jimenez	September 4	Joseph Armendariz	September 16
Ryan Webb	September 5	Andrew McCullough	September 17
Gabriel Santana	September 7	Lonna Myers	September 18
Ray Musser	September 9	John Dompoy	September 18
Jessica Tollefson	September 9	George Snyder	September 21
Jacob Bubenheim	September 9	Janis Rice	September 21
Marci Beauchamp	September 11	Shant Armayin	September 22
Joshua Winter	September 12	Debra Stone	September 23
Jason Hernandez	September 12	Dave Corbin	September 23
Shirley Feng	September 12	Jessica deVries	September 27
Margaret King	September 13		

