

FRESHLY SQUEEZED



THE MONTHLY NEWSLETTER FOR UPLAND CITY COUNCIL & STAFF

CITY MANAGER'S UPDATE

At the recent Police Department Fallen Officer Memorial Dedication, I overheard someone say, "Feeling the Upland Pride Again!" It was good to hear that comment and I started thinking about what it means to instill community pride and how we lose sight of it. It's no secret that the City has seen its share of challenges, both with past leadership and our finances. Those issues can cause people to lose faith in us and it chips away at their community pride. How do we get it back?

Developing community pride takes commitment from our leadership, engaging the community to work together toward the common good, and unwavering dedication of our organization to always put the needs of the community first. Two examples come to mind of projects which are setting us in the right direction: the Veterans Monument and the Fallen Officer Memorial. Both projects were community projects. It engaged people in the community to get excited about an idea, contribute to the success of the project, and be part of something honorable. Both projects were extremely successful.

If you have not visited the Fallen Officer Memorial, it is right in front of the Police Department. It was built solely with donations and is a fitting tribute to Officer Ralph Dark, the only police officer in our City's history to pay the ultimate sacrifice in the line of duty. On Veterans Day we celebrate the anniversary of the dedication of the Veterans Monument in the City Hall courtyard. This project was also funded by donations and volunteer labor. Veterans Day will fall on a Friday this year, but I hope many of you can join us for the ceremony followed by a barbeque lunch sponsored and prepared by the Upland City Employees Association.

These types of projects help us restore the pride in our City and so does the work we all do every day for this community. Thank you for dedicated service to the City of Upland.

Martin Thouvenell
Interim City Manager

SEPTEMBER CITY COUNCIL HIGHLIGHTS

In September, the Council took the following actions:

- Presented Certificates of Recognition to Gold Award recipients Isabel Lee and Vanessa Lanza of Girl Scout Troop 12134
- Presented a proclamation to Community Services Director Roberta Knighten recognizing her retirement from the City with over 17 years of service
- Presented a Lieutenant's badge to Lieutenant Marcelo Blanco to recognize his promotion
- Presented a Proclamation recognizing the Upland Unified School District and Superintendent Dr. Kelly for their commitment to the health and well-being of our community
- Presented a Proclamation to Soheila Azizi recognizing September 11 – 22, 2016 as 11 Days of Compassion in the City of Upland
- Approved the Healing Groves Memorial at San Antonio Park to honor the victims, including Upland resident Harry Bowman, of the December 2, 2015 terrorist attack in San Bernardino
- Presentation of new police service dog, Rudy, and his handler who graduated on September 16, 2016
- Presented a Certificate of Congratulations to Mountain View Car Wash in recognition of their 25th Anniversary
- Presented a Certificate of Appreciation to Don Swift for his service to the Upland Housing Authority
- Held a Public Hearing and approved an ordinance prohibiting marijuana-related uses and activities
- Held a Public Hearing and approved an ordinance amending the Upland Municipal Code regarding potentially dangerous and/or vicious dogs
- Adopted a resolution authorizing the voluntary transfer of Upland Housing Authority's Housing Choice Vouchers and the Public Housing Program to the Housing Authority of the County of San Bernardino
- Awarded the slurry seal construction contract to American Asphalt South, Inc., in the amount of \$158,586.50
- Adopted a Resolution approving the Measure "I" Five-Year Capital Improvement Plan and Capital Project Needs Analysis

Authorized the City Manager to provide notice of termination of the MOU between the cities of Upland and Montclair for joint sharing of Fire Department Command Staff

ETHICS CORNER

Many public officials are required to take an ethics training course to educate them on the ethical standards required of any individual who works in state or local government. Cities, counties and special districts in California are required by law ([AB 1234, Chapter 700, Stats. Of 2005](#)) to provide ethics training to their local officials within six months of being hired, and every two years thereafter. Training for City of Upland employees and elected officials will be offered as follows:

Tuesday, November 15th from 8:00 – 10:00 a.m. **OR**
Monday, November 28th from 3:00 – 5:00 p.m.

Training will be held in the Carnegie and conducted by City Attorney Richard Adams. Elected officials, some appointed positions, some consultants, and employees who are required to complete a Form 700 (those positions listed on the Conflict of Interest Code) are required to attend this training unless you have recently completed an ethics training elsewhere. For more information, please contact the City Clerk's Office.

ADMINISTRATIVE SERVICES

HR News

Welcome New Employees who joined the City in September:

William Gallardo – Maintenance Worker I
Joshua Martinez – Maintenance Worker II

Rideshare Week – Rideshare Week is October 3 – 7! Fun activities and event details will be announced soon!



Health Fair & Open Enrollment Kick-Off – The Health Fair is scheduled for Tuesday, October 11th, from 11:30 a.m. to 1:30 p.m. at the Carnegie. Lunch will be provided by **The Habit!** Open enrollment will be October 10 – November 10, 2016.

Training Reminders

- SafePersonnel Personal Protective Equipment (PPE) Training is due **October 1, 2016**

- Supervisory Workshop #4 is **October 13, 2016** at 10:00 a.m. at the Carnegie Building – *See Kelly Gonzales for more details!*
- Employee Wellness Training Kickoff is **October 13, 2016** at 1:30 p.m. at the Carnegie Building - *see Kelly Gonzales for more details!*

City Clerk's Reminder – If you are not a registered voter, it's not too late to register before the November 8th election. The last day to register to vote is October 24, 2016. To get more information or to register to vote online, please go to:

<http://www.sbcountyelections.com/>.

To view information about the candidates for office in Upland and Measure U, visit:

http://www.ci.upland.ca.us/#Elections_and_Voter_Services.

IT Tip of the Month – Most of you have heard in the news about recent data security breaches. One of the big ones is the Yahoo email hack. Another one which is increasing is the Ransomware hacks. When one of your accounts like the Yahoo email account gets hacked, you will have to reset the passwords on all your accounts, including local computer/software accounts. Reason being that your yahoo email account will have your personal information which can help hackers get into your other accounts. If you or anyone you know has a Yahoo account, have them change their password immediately - not just on the Yahoo website, but on all accounts.

Another hack which is constantly in the news is the Ransomware hacks. Below are the top 5 Ransomware emails that staff received and were caught by our security appliances

1. Posing as a candidate for a job/internship
2. FedEx/UPS/USPS Package tracking
3. Amazon password reset
4. Unpaid Invoices
5. Many PDF document links

Also a phone call from an IT "professional" claiming they are IT Support.

Tyler/Energov Update – Currently, we have 2 major implementations running in parallel, one is the payroll/HR phase of the Munis project and the implementation of new Permits and Planning of the Energov project. Both are on schedule; the payroll/HR phase is scheduled to go live the first week of January and the Permits and Planning project is scheduled to go live in April. This month we will start the first parallel testing of payroll and completing user and workflow setup for Energov. If you have any questions regarding these implementations, please email me at richard@ci.upland.ca.us.

LIBRARY NEWS

Chapter Chat - Ages of 6 and 9 book club! We'll read books at your level, chat, and have a good time! We will be meeting in The Brodie Room. Chapter Chat will take place every Thursday from 4:00 p.m. to 6:00 p.m. Our first meeting will be Thursday, October 6th. See you then!

Veterans Resource Center – Veterans and veteran families, speak with our Volunteer Veterans Benefits Coach to find out

how to get connected with the state and federal benefits and services you have earned through military service. Every Tuesday from 4:00 p.m. to 6:00 p.m. and the first Thursday of the month from 1:00 p.m. to 3:00 p.m. in the Upland Library's Discovery Lab.

Fire Safety – Join the Upland Public Library and the Upland Fire Department for a chance to learn a little more about fire safety for kids and the home. We'll have stories, crafts, and the chance to talk to some of our local heroes and the fire cadets. Join us on Tuesday, October 11th, from 5:30 p.m. to 6:30 p.m.

ANIMAL SHELTER

Monster Mash Pet Dash – Come and have a spooktacular time at the 1st Annual Pet Parade where you and your team walk with your pet to raise funds for shelter pets. There will be activities, prizes, costume contests, and a vendor *boo-tique*. It will be held on Saturday, October 29th, from 9:00 a.m. – 1:00 p.m. For more information, visit:

www.friendsofuplandanimalshelter.org.

1st Anniversary Celebration – The 2nd Chance Thrift Store is celebrating one year! Come by for light refreshments and 25% off antiques on Sunday, October 2nd, from 10:00 a.m. – 3:00 p.m. at 1028 W. 9th Street in Upland.

New Businesses:

- | | |
|---------------------------------|----------------------------------|
| American Nurses Training Center | Medical Training Center |
| C S General Contracting Inc | General Contractor Services |
| Convenient Stop Market | Convenience Food Store |
| JFN Limited Company | Wholesale Seeds & Nuts |
| Tejinder Singh MD Inc | Outpatient Medical Health Clinic |
| Truth, Healing & Evolution LLC | Family Counseling Services |
| US Nails & Spa | Manicure & Pedicure Salon |
| Salon Indigo | Beauty Salon |
| Seville Group Programs | Physician's Office |

DEVELOPMENT SERVICES

Update on Spanish Trails Specific Plan – In June 2016, the City Council approved the Spanish Trails Specific Plan as requested by Frontier Communities. In September, plans were submitted to Building for the 39 homes and 3 recreation buildings for the 4.75-acre site located on 15th Street, near Benson Avenue. Homes in the Spanish Trail community will reflect classic architecture styles that include: Italianate, French Country, and Spanish.



A New Addition to the Development Services Family – Assistant Planner, Joshua Winter and his wife Carley welcomed their baby boy on Friday, September 16th at 12:50 p.m. Cullen Joshua Winter weighed 9lbs 14oz and was 20 1/4 inches long. Carley and Cullen are both home and doing well.



FIRE DEPARTMENT

Calls for Service - Since January 1st, the Upland Fire Department has responded to 7,000 calls for service.

On September 16th, the Upland Firefighter Association donated a check for \$1,500 to the local Upland MDA clinic. A new clinic located near San Antonio Hospital assists local kids whom suffer from Muscular Dystrophy.



Upland Firefighters cooked a pancake breakfast for the Upland Pop Warner Football opening day. Your Upland Firefighters donated their off-duty time to give back to the community and prepare breakfast for those that attended the morning event. Upland Pop Warner is a local Upland youth program that has taught cheer and football for over 49 years to the children of Upland.



On September 17th, Upland Firefighters donated their time to assist the Upland Police Department by cooking hamburgers and hot dogs with their chuck wagon BBQ to celebrate the Fallen Officer Memorial Unveiling and PD Open House. The Upland Firefighters are proud to stand side by side with their fellow public safety brothers and serve the public.



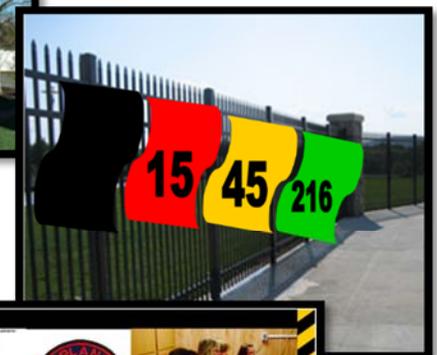
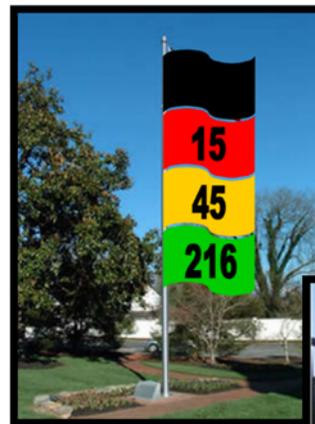
Fire Station 161 responds to a vehicle into a building.

Each training session covers the following elements for implementing this system:

- Following a major emergency/disaster, school staff will use START to assess students' mental and physical condition. Using START, staff will be able to determine if students have:
 - Minor injuries (Green Flag);
 - Injuries that are not life threatening, but will need attention as soon as someone is available (Yellow Flag);
 - Injuries that need attention immediately and will end in death if not treated (Red Flag); or
 - Passed away (Black Flag).

Once the START assessment is complete, school staff will use the flags and marker (to mark the number of students in that category) in their Triage Flag System kit and a fence or flag pole to notify fire personnel of the number and type of injuries at each school location.

After a disaster has occurred, such as a major earthquake, Fire personnel will complete a survey of their response districts to assess damage and injuries. Having these flags at the front of each school will enable firefighters to make a quick assessment of injuries as they drive pass each school and then prioritize their response based on the greatest need once their district survey is complete.



Triage Flag System Training – The Upland Fire Department is conducting a training series with all Upland schools to prepare for natural and man-made disasters that have the potential to result in numerous injuries and deaths. During this training series, Fire Department personnel are training school staff on the Triage Flag System. This system was developed by one of the department's paramedics, Nathan Foster, with a purpose of easing the task of triaging large facilities following disasters. The system uses the START assessment tool (Simple Triage And Rapid Treatment), four flags (green, yellow, red, and black), a large tip marker, and a flagpole or fence. It is a quick, low-tech system that provides critical information and needs no bandwidth or electricity during a large-scale emergency situation.



COMMUNITY SERVICES

Recreation

Coed Youth Basketball League signups have started for grades 1st – 6th. Online registration is now available! To register online, please visit <http://apm.activecommunities.com/upland/>. Games begin January 14, 2017 and will be played at Western Christian High School on Saturdays for 8 weeks. Registration is \$60 and includes awards, team jersey and picture package.



Basketball Coaches Needed! Can you volunteer a few hours each week from Saturday, December 3, 2016 through Saturday, March 11, 2017 to help develop the physical, mental, and social skills of our community's youth? For more information, please contact Valerie with the Upland Recreation Division at (909) 931-4285.

The two VIC'S Place Afterschool Programs are in full swing with an average of 20 children at each site. The participants, children ages 5 to 12 years, are receiving help with their homework, enrichment, fun activities, crafts and cooking. We are also excited to bring 3 new staff members to our program. We have a great team and a great program.

The Annual **SCARY-A-FAIRE** is coming up fast. This event will take place on Halloween night, Monday, October 31st in downtown Upland. We are looking for individuals interested in being a costume contest judge and we are also taking donations of candy. If you would like more information about Scary-A-Faire, please contact Janis with the Upland Recreation Division at (909) 931-4281.

Our trips and tours have been very popular! On September 17th, 44 participants spent the day on a sold out trip to Solvang. We are also happy to announce that our upcoming Apple Days in Julian trip in October has already sold out. Spaces are filling up quick for our December trips so contact the Upland Recreation Division to reserve your space today.

George M. Gibson Senior Center
Fourth District Supervisor Curt Hagman presented the City of Upland Community Services Department with a generous donation to purchase new furniture and reupholster the outdated furniture at the Gibson Senior Center. The Center looks beautiful and fresh. We appreciate their kindness and so do the seniors.



On September 8th, seniors in the Colorful Creations Class made "Harvest Time" wreaths. Each wreath had its own touch of personality and the seniors enjoyed socializing and making their craft. It was a wonderful afternoon; everyone had fun, and the seniors went home with a beautiful wreath they can enjoy all season! On October 6th, they will be making Spooky Gumball Machine Candy Dishes and the seniors in the Colorful Creations Class are looking forward to it.



On September 12th, the senior center held the finals for the 8 week Inland Valley Senior Billiard Tournament. The winner from each week and 8 players based on participation in the tournament, were chosen to compete in the final tournament. We had a great turn out of people playing and spectating. The grand prizewinner was Eduardo Babella, and Jesus Sanchez came in second place. All of the participants had a wonderful time, and each received cue chalks for participating. We would like to thank Wayne Marshall for running the event, he did a great job, and we are glad that so many talented players were able to be a part of this tournament.

POLICE DEPARTMENT

Members of the Upland Police Department attended the following community events:

August	19th	Active Shooter @ Upland High School
	24th	Rotary Meeting @ Landecena Building
	25th	West Side Commander's Meeting @ Beverly Hills
	27th	"Be Your Best" Back-to-school event @ Memorial Park
	28th	Compassionate Cities Kick-off @ Pomona
	31st	Action Hero Night @ Chick-Fil-A
	31st	Upland Community Partnership Meeting @ UPD

- September 6th Explorer Graduation @ Carnegie
- 7th San Bernardino County Chiefs Meeting @ Rialto PD
- 7th MADD Awards @ The Grove Community Church, Riverside
- 10th The Chillin' & Grillin' BBQ Cook-off @ Fontana
- 10th Concert on the Patio – Global Unity Kick-off @ Rancho Cucamonga
- 13th Clergy Council Meeting @ UPD
- 13th Homeless Advocates Meeting @ UPD
- 14th Upland Police Foundation Meeting @ UPD
- 16th Carden Arbor Assembly
- 17th Memorial Unveiling & Open House @ UPD

Crime Statistics are available on-line on the Police Department Public Information page. Please click on the link below to view:

http://www.ci.upland.ca.us/#Crime_Statistics

Administration Highlights:

On September 17th, the citizens of Upland, VIPs, state officials, and members of the Upland Police and Fire Departments gathered at the police station for the unveiling of the Fallen Officer Memorial.

Officer Ernest Ralph Dark was the first and only Upland officer killed in the line of duty in the department's history. He was a 12-year veteran with the Upland Police Department and was survived by his wife, son, and daughter. After 76 years to the day, his ultimate sacrifice was remembered and honored by many people in attendance, along with his granddaughter and other family members who traveled from all over the United States.



Fallen Officer Memorial, Upland Police Department

Following the unveiling of the memorial, members of the public were invited to attend the Upland Police Department's Open House. Many families and their children had a chance to take part with the interactive exhibits at the evidence/forensics booth, pepperball gun/TASER demonstration, and the active shooter simulator. There was face painting, animal balloons and a bounce house for the kids, and plenty of food and refreshments for all!

This day was made possible only through the support of the community, members of the City Council, and each and every donor and volunteer. From the men and women of the Upland Police Department and from the Office of the Chief of Police, thank you for your continued support.



*Debbie Truax, (Granddaughter of Officer Ernest R. Dark)
Photo by James Carbone
Daily Bulletin / San Bernardino Sun*



Evidence / Forensics Booth



Pepperball Demonstration

Active Shooter Training – On August 19th, the Upland Police Department conducted a multi-agency active shooter-training day at Upland High School. Numerous departments with the City, school officials, students and volunteers made the training day a success.



Rescue Task Force Providing Security for EMS Personnel



Student volunteers Inside the Auditorium

Investigation Division Highlights:

On August 17th, Det. Bonhus gave a narcotics presentation to the Upland Rotary Club.

On August 19th, the bureau participated in the Active Shooter Training at Upland High School.

On August 22nd, detectives were called in to investigate a suspected child abuse where the child received a fractured skull. The case is still being investigated to determine if accidental.

On August 23rd, a robbery occurred at a Subway in town. The patrol division was able to identify the suspect who was located the following day and taken into custody. The suspect admitted to the robbery and a portion of the stolen money was recovered.

Two detectives attended a back to school event at Memorial Park on August 27th.

On August 30th, one detective accompanied several officers to Hero's Night at Chick-fil-A.

On August 31st, detectives were following up on a robbery/domestic violence report. The suspect was located at his job site in El Segundo and taken into custody.

On August 31st, detectives assisted Code Enforcement in serving an abatement warrant at a marijuana dispensary in the 1600 block of W. 9th St. All the marijuana and other items for sale were confiscated, as well as items used to conduct business. The armed security guard on duty was found to be in

possession of a handgun which was reported stolen in 1996; he was taken into custody.

During April and May, detectives were involved with a jury trial of a suspect charged with child molestation. The jury found the suspect guilty. In late August, the suspect was sentenced to 106 years to life for his acts.

On September 6th, Det. Teague attended the Explorer Academy Graduation.

On September 7th, detectives booked a male who had contacted his girlfriend from the High Desert Detention Facility. He had been served a restraining order after his spousal abuse arrest. While in jail, he called her from the facility and made threats he would harm her when he got out.

On September 7th, Det. Sellers, Officer Landivar and Officer Layne attended a US Flag assembly at Peppertree Elementary School.

On September 16th & 17th, detectives set up and helped coordinate the UPD Fallen Officer Memorial Dedication and UPD Open House which took place on the 17th.

Community Resource Officer Highlights:

The Community Resource Officer Team (CRO) housed three homeless individuals this past month. To date the CRO team has housed 59 homeless individuals. This was accomplished working alongside our volunteers, clergy council, advocates team, stakeholder's team and our city consultant.

The CRO's and agents from the Department of Alcoholic Beverage Control (ABC) contacted over 50 alcohol licensees in the City during multiple IMPACT operations. The goal of these operations is to provide information to the licensees to keep them in compliance with state law and ABC administrative policies.

The CRO team evaluated local businesses and completed Crime Prevention Through Environmental Design (CPTED) reports for the owners. Through these reports, we provide crime prevention recommendations to make our community safer.

The CRO team gave a presentation at the Homeless Provider Network meeting about the philosophy of our homeless outreach team and how it works.

The CRO team attended the Community Compassion Picnic at Veterans Memorial Park in Ontario. This event was hosted by the Baha'i Communities of Ontario, Upland, and Rancho Cucamonga.

The CRO team attended a back to school event at Upland Memorial Park. The event was hosted by Pastor Julius West. Attendees participated in volleyball, softball, and video games.



Memorial Park – Back to School Event

Animal Control Highlights:

On September 1st, the Upland Police Department received a call from a resident who stated there was a snake in her house. Dispatch contacted Animal Services who responded to the call. The resident was terrified of snakes but she managed to put a container on top of it confining it for the officers. The non-venomous snake was removed from the residence and relocated to a more snake friendly location.

Records Highlights:

As a reminder to the community, the Records Division has various services to offer. A few of the services include fingerprinting for applicants, traffic citation sign off, obtaining a Clearance Letter, and tow hearings. The Records lobby is open Monday – Friday from 8:00 a.m. – 5:00 p.m.

Code Enforcement Highlights:

Code Enforcement is continuing all efforts on focusing to abate illegal marijuana dispensaries in the City.

Code Enforcement Officers attended the monthly EnerGov training. The officers are working one on one with the programmer to build the Code Enforcement Inspection module from the ground up. This will allow tracking, mobile field inspections, and communication with Building Inspectors, Planners, and Development Services staff. The anticipated Go-Live date is Spring 2017.

Explorer Highlights:

In the past month, a new class of 13 explorers have graduated from the 10-week in house candidate program. These explorers are now allowed to go on ride-alongs with officers, attend weekly meetings and volunteer at community events. This month the explorers learned traffic laws, how to conduct traffic stops and the importance of physical education. The explorers participated in National Night Out with the Upland Police Department, by going from neighborhood to neighborhood and meeting the community. The explorers assisted with Action Hero Night at Chick-Fil-A and a Back to School Event in Memorial Park. They also assisted with the unveiling of the Fallen Officer Memorial and the Upland Police Department Open House.



Explorer Class Graduation – Congratulations!!!

Amir – Most Improved Candidate



PUBLIC WORKS

On September 26th, the City Council approved a contract to slurry seal; and re-stripe the parking and pavement markings on 2nd Avenue and 9th Street. This work will be performed by an outside contractor under the management of Bob Critchfield and Enayat Khugyani, our Capital Improvement Engineers. It is anticipated this project will begin in October. Updates will be forthcoming.

What’s Happening in Downtown Upland - Upland resident and visitors enjoy the City’s Downtown during the week and on the weekends. Public Works Department staff routinely perform services to prepare the downtown business district for each shopping and dining week, as well as for special seasonal activities like the Thursday Market, Cooper Museum Oktoberfest, the Upland Chamber Tour de Foothills, Upland Monument Veterans Day celebration, Christmas/ Holiday season to name just a few.

Operations staff performed a thorough cleaning of the Metrolink Station, recently trimmed the palm trees along “A” Street and at the Metrolink Station, completed the installation of festive Oktoberfest banners on the decorative streetlights and across 9th Street to invite the community to this event.

Thanks to Ales Carrasco, Felipe Galvez, Wayne Bumpus, Jayson Unda, Victor Acevedo, Luis Camacho, Ed Pratt and Matt Slagle for your contributions.



OCTOBER BIRTHDAYS

Colleen Sendidorfer	October 1	Jeannette Vagnozzi	October 11	Sharon Hardin	October 28;
Andrea Gomez	October 1	Gaylon Bumpus	October 12	Jeffrey Stanley	October 30
Matthew Slagle	October 1	Kevin Cushman	October 14	Luis Gomez	October 31
Alexander Carrasco III	October 2	Graham Hendrickson	October 15	Daniela Gomez	October 31
Andrew Nakamura	October 4	Alberto Ornelas	October 15		
Paul Song	October 4	Susan Gutierrez	October 17		
Toni Cova	October 5	Jacob Kirk	October 17		
Lisa Turnbow	October 7	Ruben De La Riva	October 17		
Patrick Cowan, Jr.	October 7	Randall Layne	October 18		
Arturo Flores	October 8	Enayatullah Khugyani	October 18		
Nicholas Peelman	October 10	Renee Walker	October 19		
Scott Sellers	October 10	Carlos Caballero	October 20		
Darryn Gleason	October 11	Gabriel Garcia	October 23		

