

FRESHLY SQUEEZED



THE MONTHLY NEWSLETTER FOR UPLAND CITY COUNCIL & STAFF

CITY MANAGER'S UPDATE

Many of you may have noticed that our Council Chambers got a bit of a makeover. We replaced the ailing projector with two 90" TVs and two 70" TVs, and replaced the monitors on the dais with new ones. This whole project was completed with \$0 from the general fund. The biggest factor in changing the display is that our projector was slowly dying and couldn't be repaired. The TVs were chosen as a modern option to provide clearer viewing at the back of the Council Chambers.

This is part of an overall upgrade to the way the Council Meetings are broadcast both on the PEG channels and over the internet. The total cost of the project is \$47,000 for the equipment, installation, and programming. The next phase includes the livestreaming of meetings over the internet and upgrading the controller used in the broadcasting.

The funds used for this makeover were from Public Education Government (PEG) Access Fees. The City receives \$120,000 in PEG funds annually. These fees are submitted by Cable TV franchises and can only be used for specific equipment related to PEG activities. Upland uses these funds primarily for the broadcasting of our Council Meetings. The origination of the PEG funds came from Congress. They determined that since cable operators would use the Public Rights of Way to run their cable lines, the cable operators should pay 'rent' for this privilege. It was therefore established that in compensation for use of the right-of-way, municipalities may receive up to 5% of the cable operators' gross annual revenue from cable TV subscriptions; however, these funds are restricted.

Upland residents are very lucky that we have this designated funding to ensure transparency through the broadcasting of the Council meetings. We are also lucky to have dedicated staff who ensure that the filming is done and the videos are uploaded to the Internet. Thank you to our IT team, Richard and Rami, for the modern touches in the Council Chambers and for ensuring that our meetings are available for those who cannot attend in person.

Rod Butler
City Manager

MARCH CITY COUNCIL HIGHLIGHTS

In March, the Council took the following actions:

- Recognized Eagle Scout Derek Klingensmith, Troop 614
- Recognized the new members of the Community Emergency Response Team (CERT)
- Presented badges to three new police officers
- Declared April as Fair Housing Month and Child Abuse Prevention Month
- Approved labor agreements with the City Employees Association (UCEA), Fire Management Association (UFMA), Mid-Management Employees Association (UMMEA), and Police Management Association (UPMA)
- Approved a settlement agreement with Southwest Voter Registration and Education Project to vote on district elections in the November general election
- Approved the mid-year budget report
- Approved a Lease Agreement for Animal Shelter Services with the Friends of the Upland Animal Shelter
- Approved a professional services agreement with TKE Engineering for the 14th Street and the 22nd Street projects
- Approved an urgency ordinance prohibiting expansion of existing or approval of new e-cigarette retail and vapor lounges

ETHICS CORNER

What's the difference between what is ethical and what is legal? We often use the terms interchangeably. The two words have a connection, they both judge an act or situation, but they aren't quite the same. The word legal has roots in ethics; however, the word ethics has its roots in morality or the rightness or wrongness of an act or situation. In determining if something is legal, we usually refer to a set of laws to see if the act is in compliance. The law is a minimum standard of behavior. It tells us what we can't do so that we stay out of trouble. It doesn't tell us what we can or should do to be good, ethical people.

Is stealing legal? No, the California Penal Code Section 484(a) states that the taking of property is unlawful. Is stealing ethical? We might be inclined to say no, it is unethical to steal; however, ethics or what is right or wrong is based on personal beliefs and values. If you believe the act is wrong, then you would say it is unethical. If you see a person “stealing” food scraps from a trashcan because they are hungry, or taking recyclables from a trashcan, do you think it is unethical?

When we discuss ethics it isn’t as black and white as discussing what is legal. This is why we have challenges establishing ethical procedures. We don’t all have the same beliefs because we were all raised with different beliefs and influences that have shaped our understanding of what is ethical. We have tools in our organization to help us that include the law, policies and procedures, and an ethics code. The best advice is that if you question whether something is ethical or not, discuss the issue with your supervisor or manager. We all want a strong ethical organization, but is up to each one of us at all levels of the organization to live up to that standard.

ADMINISTRATIVE SERVICES

Welcome New Employees who joined the City in March:

Krista Pope, Emergency Medical Services Coordinator
Robert Castaneda, Police Officer
Doug Story, Development Services Specialist

Congratulations to Employees who were promoted or reclassified in March:

Deavon DeMouplied – Police Officer
Justin Romero – Police Officer

Employee Assistance Program - We All Need Help Every Now and Then. Problems are just a part of everyday life. In addition to the benefits provided under your MetLife Group Insurance coverage, you and your household members now have access to MHN’s Employee Assistance Program (EAP) to help with the everyday challenges of life that may affect your health, family life, and desire to excel at work. Services available include clinical support in person or via phone or web-video with a licensed clinician. Also included are work and life services such as legal consultations, financial services, referrals to childcare and eldercare service providers, and daily living service referrals.

All EAP services are confidential. There are no co-payments or deductibles for the services covered under the EAP; however, if you seek additional services you will have to arrange to pay for them separately. To schedule an appointment or find out more information about the services available to you, please call **1-800-511-3920**. You can also log on to **members.mhn.com** and enter the following company code: **met-lifeeap2**

Finance

New Businesses:

| | |
|------------------------------|--------------------------------|
| Garcia’s Choice Cars | Used Automotive Sales |
| Upland Pool Supply LLC | Pool Equipment Sales & Service |
| Vargas Construction Services | General Contractor |
| 5:46 Barber House | Barber Shop |
| California Cylinder Corp. | Compressed Gas Cylinder Sales |
| Stonewerx Labs | Analytical & Testing Equipment |

Tyler Munis - Phase 1 is scheduled to go live on April 4th. Experts from Tyler will be onsite to help us with any issues. Budget, Pending PO’s, Vendor list, Charge codes and miscellaneous codes are all entered into the live system. Finance staff with the help of IT staff successfully completed the end user training. Users got hands on training and practiced creating mock Purchase orders/requisitions.

IT Tip - Its tax season, which means it’s also time for tax scams. Some tax scams occur when fraudulent tax returns are filed in the victim’s name while other variants occur when malicious actors call the victim and pretend to be Internal Revenue Service (IRS) agents. In addition, there are malicious actors who use the tax season to spread malware and phishing emails.

Watch for “spoofed” websites that look like the official website but are not. Don’t be fooled by unsolicited calls. The IRS will never call to demand an immediate payment or require you to use a specific payment method such as pre-loaded debit or credit cards, or wire transfers. They will never claim anything is “urgent” or due immediately, nor will they request payment over the phone.

Sometimes malicious actors change their Caller ID to say they are the IRS. If you’re not sure, ask for the agent’s name, hang up, and call the IRS (or your state tax agency) back using a phone number from their official website.

If you believe you are the victim of identity theft or identity fraud, there are a couple of steps you should take:

- File a report with your local law enforcement agency
- File a report with the Federal Trade Commission (FTC) at www.identitytheft.gov
- File a report with the three major credit bureaus and request a “fraud alert” for your account (Equifax www.equifax.com, Experian www.experian.com and Transunion www.transunion.com)

If you receive spam or a phishing email about your taxes, do not click on the links or open any attachments, instead forward the email to phishing@irs.gov. Other tax scams or frauds can be reported according to the directions on this page: <https://www.irs.gov/individuals/How-Do-You-Report-Suspected-Tax-Fraud-Activity%3F>

DEVELOPMENT SERVICES

Housing – City Council members nominate representatives from the general public to serve as part of the Upland Community Development Block Grant (CDBG) Committee. This committee provides the City input from the general public as to how federal CDBG dollars are allocated to meet local needs. The Committee heard presentations from City staff on February 24th for proposed new and existing City projects and on March 22nd from local non-profit organizations. Projects presented to the committee included:

City staff presented projects:

1. Development Services: Downtown Business Assistance and Attraction Program
2. Development Services: Downtown Commercial Rehabilitation Program (Façade Improvement)
3. Development Services: Graffiti Removal
4. Public Works: Street Improvement Project located at Linda Way
5. Community Services: Afterschool Summer Camp
6. Community Services: Vic’s Place

Non-profit organizations presented projects:

1. St. Joseph’s Catholic Church: His Hands Ministry Food Pantry
2. Foothill Family Shelter: Stepping Stone Program
3. Inland Fair Housing/Mediation Board: Fair Housing Counseling Programs/Landlord Tenant Mediation
4. Inland Valley Hope Partners: Sova Food Security Program
5. Inland Valley Recovery Service: Childcare Play Equipment (Tot Lot)
6. Pacific Lifeline (LMWS, Inc.): Transitional Housing Services
7. Family Service Association: More Than a Meal

The CDBG Committee forwarded their recommendations to the City Council for consideration. The Council will make final approvals and/or modifications to the CDBG Committee’s recommendation on May 9th.

Planning – Staff is currently working on permits for multiple citywide events for the spring season:

- April 3rd, Upland Heritage will be hosting a Vintage Home Tour with 6 Historic Homes located within Upland’s Historic Euclid District.
- Staff is also finalizing the approval of the Upland Lemon Festival. The Lemon Festival will be held April 29th through May 1st and will include food, music, and carnival attractions within Upland’s Historic Downtown.
- Staff has started the processing of the Upland Farmers Market, held on Thursday’s from April 7th through October 27th. This year the event will be a Certified Farmers Market in order to attract more fresh foods and produce,

and more vendors. Staff is looking forward to a revitalized Farmers Market to support our Downtown businesses.

Building – Permitting activity for the month of February 2016 was slightly busier than January. A total of 88 building type permits were issued with a valuation of \$1,557,622. This resulted in a total of \$55,994 in permit fees collected. These totals are comprised of permits from residential room additions and commercial tenant improvements, along with miscellaneous wall, swimming pool, plumbing, and mechanical and electrical permits.

FIRE DEPARTMENT

Air Ambulance Stats:

December 2015

| Type | Requests | Transports |
|--------------------------|----------|------------|
| Interfacility transports | 43 | 32 |
| Scene calls | 25 | 17 |

January 2016

| | | |
|--------------------------|----|----|
| Interfacility transports | 40 | 21 |
| Scene calls | 16 | 10 |

February 2016

| | | |
|--------------------------|----|----|
| Interfacility transports | 49 | 31 |
| Scene calls | 20 | 11 |

Calls for Service - Since January 1, 2016, the Upland Fire Department has responded to 1,918 calls for service. Of those, 1,377 were EMS related.

Upland and Montclair Fire Departments participated with other West End agencies in active shooter training at Quakes Stadium.



Upland Fire Department recently responded to a vehicle into a house.



CERT Class 1601 Graduates - Upland - CERT held its first class of 2016, from February 4th – 27th. This class consisted of eight units and a Final Exercise.

- Unit 1 – Emergency Preparedness
- Unit 2 – Fire Safety and Fire Suppression
- Unit 3 – Emergency Medical Operations I
- Unit 4 – Emergency Medical Operations II
- Unit 5 – Light Search and Rescue
- Unit 6 – CERT Organization and Communications
- Unit 7 – Terrorism and Disaster Psychology
- Unit 8 – Course Review



Pictured 10 CERT staff/instructors, 23 graduates, and 6 “victims” from the final exercise.

Graduates were presented at the March 14th Upland City Council Meeting, where they received their completion certificates and had the Disaster Service Worker Loyalty Oath was administered by the Mayor.

COMMUNITY SERVICES

Recreation Division – The Recreation and VIC’s Place After-school Program staff are happy to announce that Upland Community Partnership’s president, Linda Angona, will be recognized by Camp Fire as the recipient of the Spark Award. Linda will be honored for her achievements serving the youth community in the Inland Southern California region. The Celebration Dinner will be held at the Double Tree on April 30th. Congratulations Linda!

Mark your calendar for Saturday, April 30th, 10:00 a.m. to 2:00 p.m. – Public Works and the Recreation Division are co-sponsoring a **Reuse, Reduce and Recycle Event** at Magnolia Park. The following will be available at no charge:



- **Paper Recycling & Shredding Specialists** for your personal papers and documents . . . no limit on size
- **The 2nd Chance Thrift Shop** will accept your gently used donations
- **Water Wise Demo and Talk**, 10:30 a.m. - 12:30 p.m. by Dave Schroder from the Chino Basin Water Conservation District
- **Sustainable gardening and information on free trees** by Mary E. Petit
- **Upland Sprouts Farmers Market** ecofriendly products
- **Lakeshore** will provide free activities for the kids

Upland Biggest Loser is coming to an end. The last weigh-in week is April 4th – 7th. Teams are working hard and losing lots of weight. So far, Pound Dodgers is in the lead losing 8.171% of their weight and Team Populus is running right behind with 7.465% in weight lost. Winners will be announced at the Lemon Festival on April 30th at 11:15 a.m. A big THANK YOU to the following Community businesses and sponsors for their support and help: CRUNCH GYM UPLAND, SAN ANTONIO REGIONAL HOSPITAL, CHICK-FIL-A, DICK’S SPORTING GOODS and FLEET FEET SPORTS.



Upland Youth Basketball – Our First Place 3rd – 4th grade team went to the S.C.M.A.F. Inland Empire Championship Tournament on March 19 – 20, 2016. Upland played hard against the City of Montclair in the “C” Division at Gonzales Community Center in Colton. Upland lost but will try again next year. There were 13 cities that participated in the “C” Division this year. Upland kids has a great time and thought it was a great experience.



Military Banners - The Recreation Department is working on the upcoming installation of Military Banners on Campus and Mountain Avenues. New active service military members will be recognized at the City Council Meeting on Monday, May 9th, and their banners will be installed by the end of May. Banners of inactive military members will be removed and families will have the opportunity to keep them. If you have a family member who is actively serving and would like more information about our military banners, please contact the Recreation Department.

2015/2016 Volunteens were recently recognized for their over 1200 hours of service to the community at John's Incredible Pizza. Through the program year, they assisted at special events, classes, aquatics, and fundraisers. At the recognition event, they enjoyed the food, games, and the rewards that were given out for their accomplishments. We are now ready to welcome the 2016/2017 program year with new and returning Volunteens.

PUBLIC WORKS

Drought, El Nino and What To Do with Your Landscape

Twenty-two residents attended a water conservation workshop on March 12th held at our Public Works Yard. Horticulturalist Tom Ash from Inland Empire Utilities Agency presented relevant material on the current state of the water supply in California and the climate realities of living in arid Southern California. He highlighted the benefits of developing a balanced landscape to meet common property owner goals, such as maintaining curb appeal, creating energy efficiencies, reducing water use, providing functional play and entertainment areas, and reducing yard maintenance to optimize and tailor the features to meet the specific interest and desired outcomes unique to each Upland family. He touched on general plant types and landscape design techniques. Residents were provided with a number of different tools to help them as they think about, plan and implement changes to their outdoor living areas.



The event was quite enlightening and participants expressed an interest in more landscaping educational events. Thanks to Mr. Ash and Clover Rogers, our Water Conservation Intern, for their efforts in making this a successful workshop. We need to continue to apply water conservation in all aspects, at home and at our workplaces, to be good stewards of our water supply!!

It's Bittersweet News for Public Works - We love our Public Works employees, as they provide a valuable service to our Community. So it's sad when they leave us to join another organization, but at the same time we value the work they have performed in our community while serving the City.

Since January 2015, the Public Work Department has experienced many staff changes:

Members Joining or Advancing Within Public Works Due to a Vacancy:

Huber Ayala, Water Utility Worker II
Sonya Barber, Senior Administrative Assistant
Ernesto Bobadilla, Maintenance Worker I
Carlos Caballero, Senior Water Meter Technician
Mark Carlos, Facilities Specialist
Alexander Carrasco, Maintenance Worker I
Don Cease, Operation Supervisor
Patrick Cowan, Water Meter Technician
Bob Critchfield, Engineering Manager
Jason Hernandez, Sewer Utility Worker II
Don Hokanson, Sewer Utility Worker II
Steven Jimenez, Water Meter Technician
Enayat Khugyani, Senior Engineer
Daniel Lee, Associate Engineer
Rick LeBlanc, Facilities Coordinator
Luis Macias, Lead Utility Worker III
Richard Madrid, Sewer Utility Worker II
Adriana Ramirez, Custodian
Esperanza Rios, Counter Technician
John Robles, Water Systems Operator Chief
Danni Saenz, Jr., Maintenance Worker I
Emily Saucedo, Administrative Assistant I
Matt Slagle, Operations Crew Lead

Part Time:

Wendy Brown, Intern
John Dompur, Intern
Nancy Jennings, Clerk 1
Mike Kitchen, Fleet Operations Supervisor
Manolo Sanchez, Water Utility Worker
Beatrice Torrez, Intern

Welcome to our team . . . thanks for your contributions.



The backgrounds and training division is working to fill a total of 13 vacant positions.

Members of the Upland Police Department ran in a joint team with members of the Montclair Police Department in the 32nd Baker to Vegas Challenge Cup Relay for Law Enforcement. This 20 stage, 120-mile run goes from Baker, California to Las Vegas, Nevada.

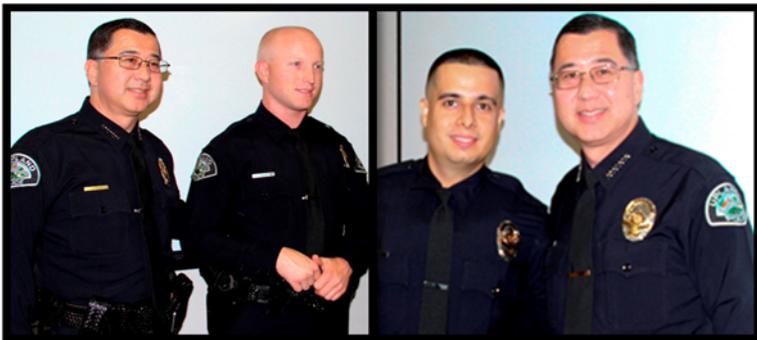
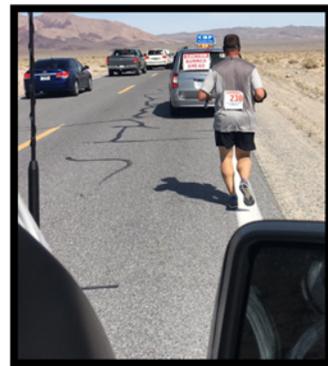
POLICE DEPARTMENT

Community Events – Members of the Upland Police Department attended the following community events:

- February 23 Upland Interfaith Council
- February 23 Neighborhood Watch –Red Hill North Dr.
- February 24 Rotary Meeting
- February 24 Chamber Leadership Academy
- February 24 Planning Commission Meeting
- February 26 Chiefs Appreciation Breakfast
- March 2 Rotary Meeting
- March 8 Homeless Advocates Meeting
- March 13 – 17 California Chiefs of Police Conference

Administration Highlights:

Chief Johnson swore in three new police officers on March 14th. They are Officers Deavon Demoupled, Justin Romero and Robert Castaneda.



Crime Statistics are available on-line on the Police Department Public Information page. Please click on the link below to view:

http://www.ci.upland.ca.us/#Crime_Statistics

Investigations Division Highlights:

Detectives continued pursuing leads to a January murder investigation. Detectives identified and located 2 suspects, and booked them for murder. The District Attorney’s Office has reviewed the case and filed murder charges against both suspects.

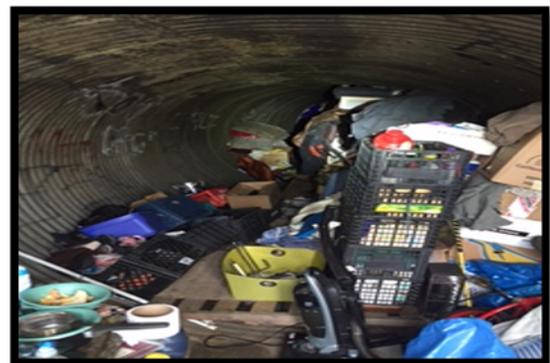
Detectives collaborated with officers of the San Bernardino County Probation Department and Rialto Police Department and conducted a joint operation to ensure compliance with court ordered terms of Probation and Post Release Supervision (PRCS). During the operation, officers checked forty-nine locations within the City of Upland. The operation resulted in eleven arrests for various charges, including possession of drugs for sale, felon in possession of ammunition, probation violations, resisting arrest, a parole violation, and several outstanding warrants. One search resulted in the seizure of 45 grams of methamphetamine, 49 grams of cocaine, 38 ounces of marijuana, over \$6,900 in cash, and a shotgun.



Community Resource Officer Highlights:

Since the Community Resource Officer Team (CRO) was created approximately five months ago, they have successfully placed 30 people into various housing programs. This was accomplished working alongside our City consultant, Doug Story, our Homeless Outreach volunteer, Cindy Gavin, and members of our Interfaith Clergy Council. The CRO’s have offered housing programs to multiple homeless who were not quite ready to take the next step. We will continue working with them to encourage them to take advantage of the limited housing resources in our region.

CRO’s located multiple drainage pipes within the City where many homeless are residing. These people have been offered housing and resources to help with their current situation. The CRO’s are working with Upland Public Works to alleviate this problem.



Code Enforcement Highlights:

Medical Marijuana Update – In addition to their other responsibilities, Code Enforcement continues to investigate medical marijuana dispensaries operating in violation of City ordinance.

APRIL BIRTHDAYS

| | | | | | | | | |
|-------------------|-------|----|--------------------|-------|----|-----------------|-------|----|
| Chris Askew | April | 2 | Richard Le Blanc | April | 14 | John Hurt | April | 23 |
| Dennis Chavez | April | 3 | Richard Jeganathan | April | 15 | Glenn Bozar | April | 23 |
| Patricia Miller | April | 3 | Abra Test | April | 15 | Sandra Reeder | April | 24 |
| Keri Johnson | April | 4 | Bob Critchfield | April | 16 | Barbara Rogers | April | 24 |
| Brian Sendldorfer | April | 5 | Sheldon Bloomfield | April | 16 | Eric Widen | April | 24 |
| Scott Williams | April | 5 | Paul Kramer | April | 16 | Richard Madrid | April | 25 |
| Victor Alvarado | April | 7 | Nima Homayounieh | April | 16 | Gene Tanner | April | 26 |
| Andy Carpio | April | 7 | Josh Cardenas | April | 16 | Joshua Cardenas | April | 26 |
| Kelly O'Grady | April | 9 | Pam Marrs | April | 17 | Adrieanna Hooks | April | 27 |
| Emilina Aguirre | April | 11 | Mayalice Allen | April | 18 | Vera Heilman | April | 29 |
| Jaime Cuevas | April | 11 | Monica Cox | April | 19 | Daniel Canales | April | 29 |
| Ryan Orr | April | 12 | Chris Bowden | April | 19 | Keturah Keith | April | 30 |
| Laura Carrillo | April | 13 | Felipe Galvez | April | 19 | Carlo Landivar | April | 30 |
| Jenifer Payne | April | 13 | Kyle Glass | April | 20 | | | |
| Ruben Gutierrez | April | 14 | Mark Monson | April | 22 | | | |

